

Connecting to VDI from Off-Campus

Instructions are in two parts:

- Download and install for Windows/Mac/Linux/iOS/Android.
- Configure the VMware Horizon client for accessing removable devices.

Download

1. Download the client:
https://my.vmware.com/web/vmware/info?slug=desktop_end_user_computing/vmware_horizon_clients/5_0
2. If the link is no longer functional, Google “vmware horizon client download”.
3. Select the appropriate version depending on the operating system of your device and click on **Go to Downloads**.

| Product | Release Date | |
|--|--------------|---------------------------------|
| ✓ VMware Horizon Client for Windows | | |
| VMware Horizon Client for Windows | 2016-12-08 | Go to Downloads |
| ✓ VMware Horizon Client for Windows 10 UWP | | |
| VMware Horizon Client for Windows 10 UWP | 2016-12-08 | Go to Downloads |
| VMware Horizon Client for Windows 10 UWP for x86-based devices | 2016-12-08 | Go to Downloads |
| ✓ VMware Horizon Client for Mac | | |
| VMware Horizon Client for Mac | 2016-12-08 | Go to Downloads |
| ✓ VMware Horizon Client for Linux | | |
| VMware Horizon Client for 64-bit Linux | 2016-12-08 | Go to Downloads |
| VMware Horizon Client for 32-bit Linux | 2016-12-08 | Go to Downloads |
| ✓ VMware Horizon Client for iOS | | |
| VMware Horizon Client for iOS | 2016-12-08 | Go to Downloads |
| ✓ VMware Horizon Client for Android | | |
| The VMware Horizon client for Android ARM based devices | 2016-12-08 | Go to Downloads |
| The VMware Horizon client for Android x86 based devices | 2016-12-08 | Go to Downloads |
| VMware Horizon Client for Kindle Fire in Amazon Appstore for Android | 2016-12-08 | Go to Downloads |
| VMware Horizon Client for Android in the Google Play Store | 2016-12-08 | Go to Downloads |

Windows installation

1. Click on **Download**, then look for the prompt at the bottom of your browser and click on **Run**.

Download Product

Select Version

5.4.3

Documentation

Release Notes

Release Date

2020-06-09

Type

Product Binaries

Product Resources

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[Documentation](#)

[Horizon Mobile Client Privacy](#)

[Horizon Community](#)

Product Downloads

Drivers & Tools

Open Source

Custom ISOs

OEM Addons

File

Information

VMware Horizon Client for Windows

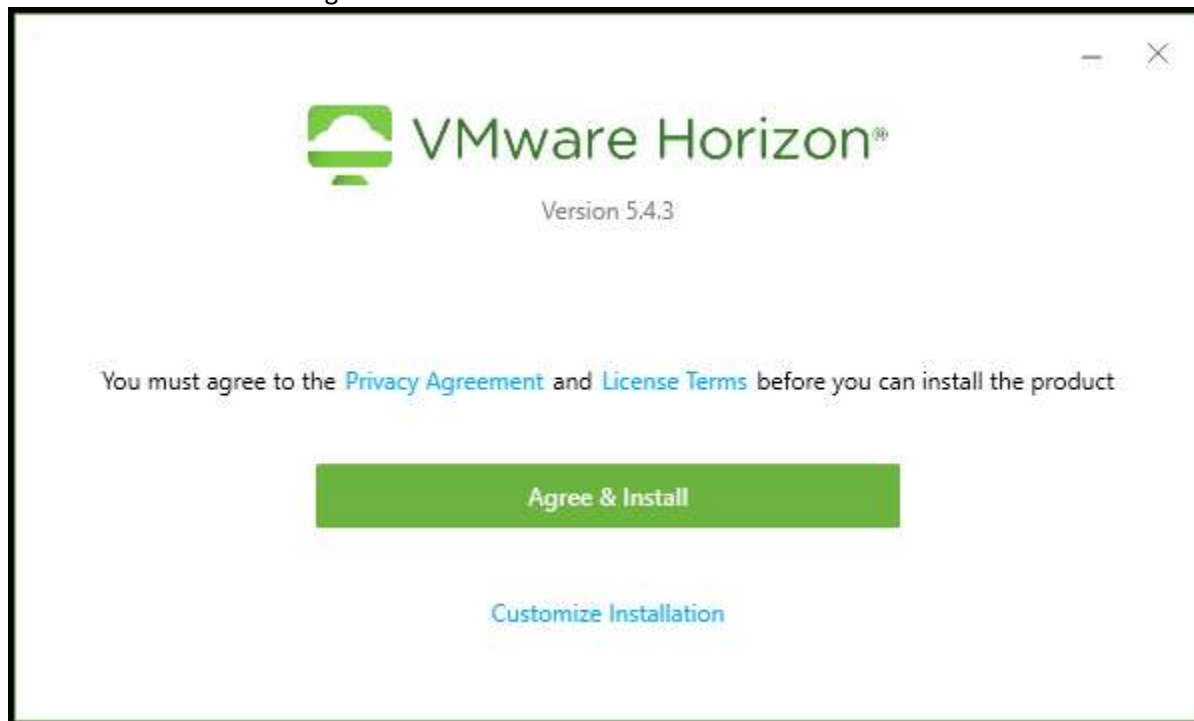
File size: 218.99 MB

File type: exe

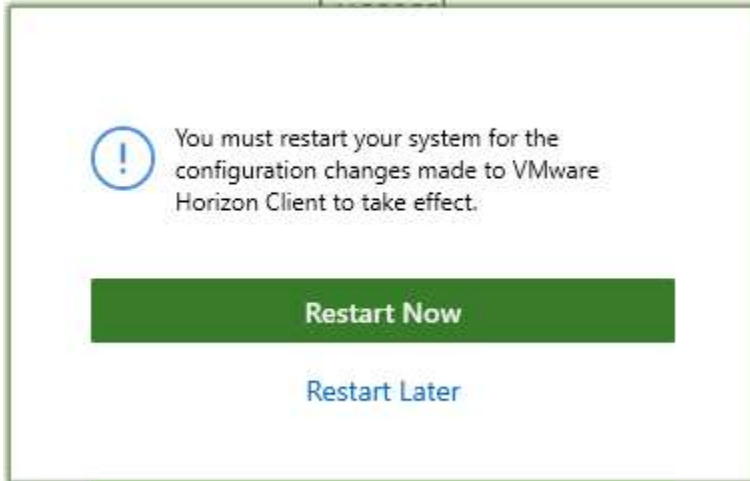
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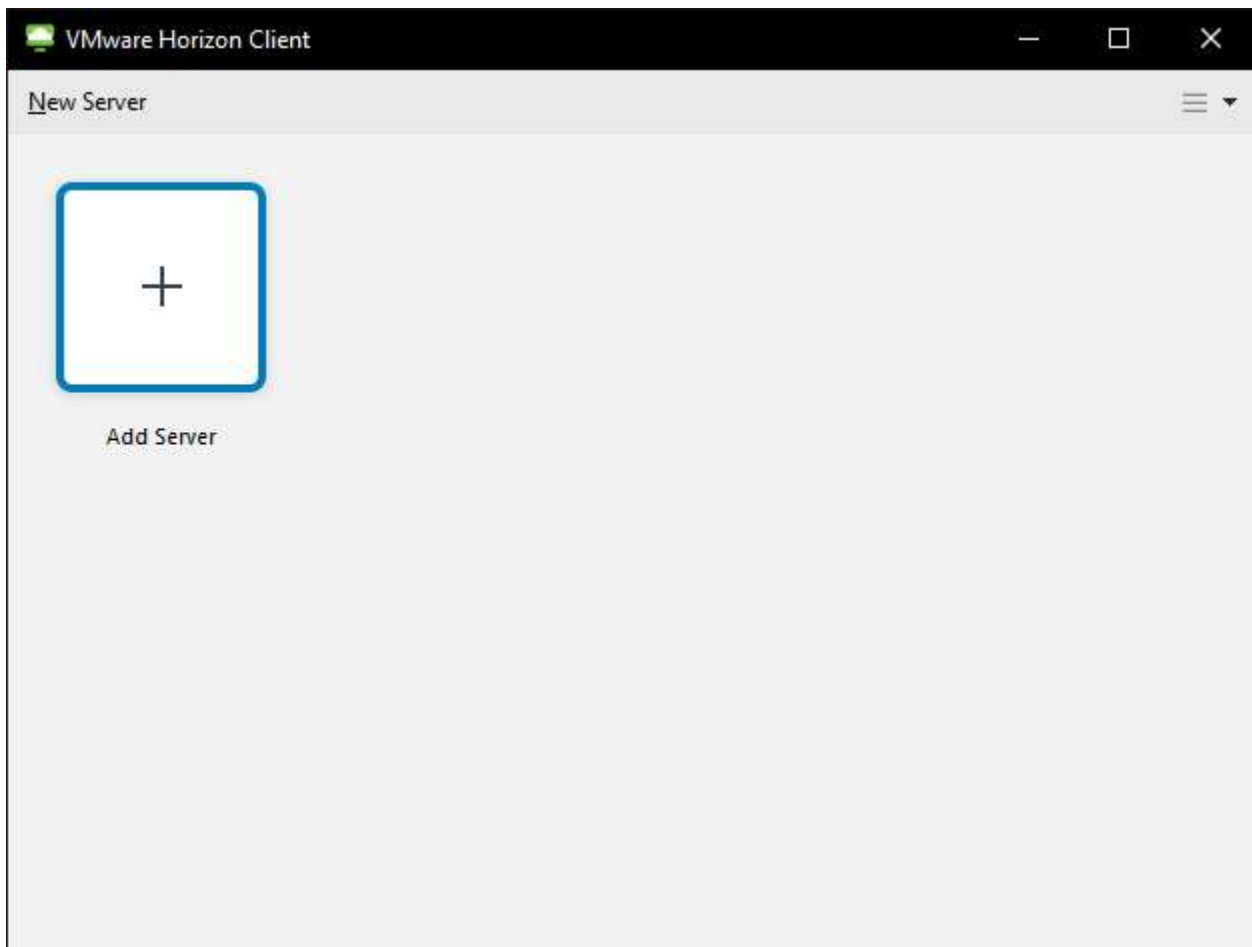
2. Take the default settings to install the VMware Horizon Client.



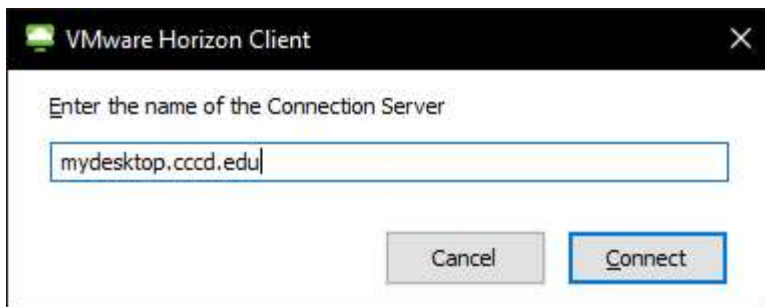
3. Restart the computer



4. After rebooting, open the **VMware Horizon Client** from the start menu or desktop and click on **Add Server**.

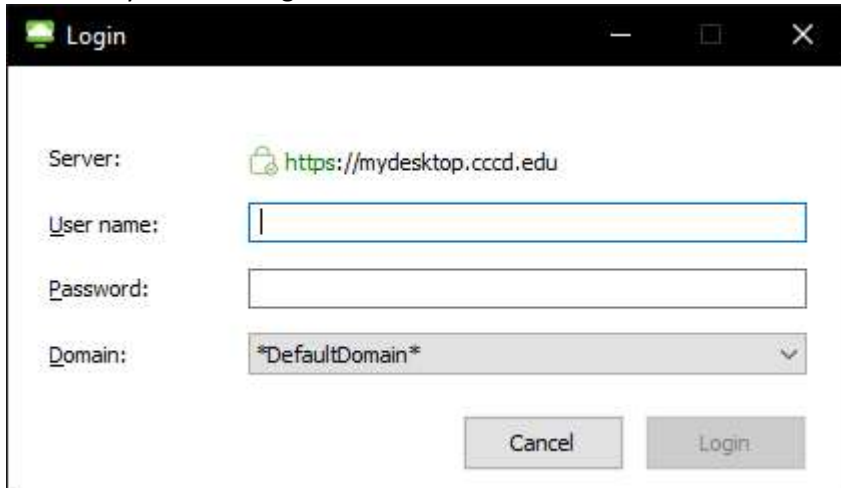


5. Enter **mydesktop.cccd.edu** when prompted for a new server



The image shows a VMware Horizon Client window titled "VMware Horizon Client". It contains a text input field with the label "Enter the name of the Connection Server" and the text "mydesktop.cccd.edu" entered. Below the input field are two buttons: "Cancel" and "Connect".

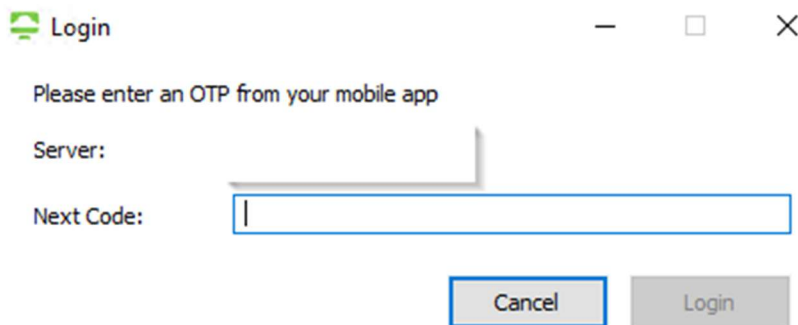
6. Enter your Coast login credentials



The image shows a "Login" window. It contains the following fields and controls:

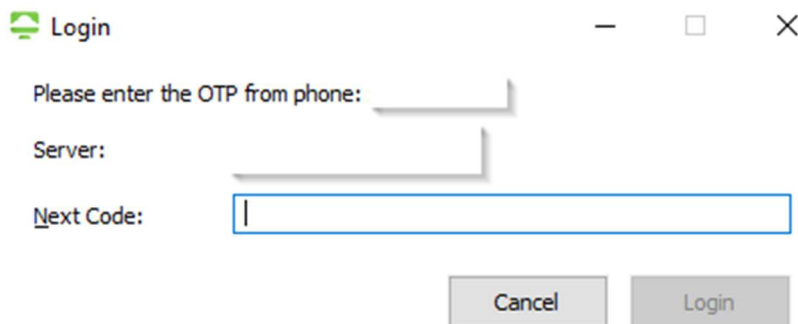
- Server: <https://mydesktop.cccd.edu>
- User name:
- Password:
- Domain:
- Buttons: "Cancel" and "Login"

7. Enter your one time password. Depending on your settings, you will receive it via email, text message or authenticator app on your phone.



The image shows a "Login" window titled "Login". It contains the following fields and controls:

- Text: "Please enter an OTP from your mobile app"
- Server:
- Next Code:
- Buttons: "Cancel" and "Login"



The image shows a "Login" window titled "Login". It contains the following fields and controls:

- Text: "Please enter the OTP from phone:"
- Server:
- Next Code:
- Buttons: "Cancel" and "Login"

Login

Please enter the OTP emailed to:

Server:

Next Code:

8. Double-click on the desktop you want to connect to

| Desktop Pool | Description | Software |
|---------------|----------------------------------|---|
| CCC-SSC | Coastline computer lab | Adobe Lightroom, Photoshop Microsoft PowerBI Microsoft Office |
| GWC-SSC-Lab | Golden West computer lab | Microsoft Office |
| GWC-Class | Golden West Computer Science lab | 7zip Git, Github Desktop, Sourcetree Java JDK 13 Microsoft Office Netbeans 11.3 Notepad++ PSPP Ruby Unity 2019 Visual Studio 2019 XAMPP |
| OCC Adobe-W10 | OCC Adobe lab | Adobe CC 2019 ArcGIS MyMathlab Microsoft Office Programming software Quickbooks 2015 Respondus Lockdown Browser SPSS Visual Studio 2019 |
| OCC-MBCCClass | OCC MBCC classroom lab | MyMathlab Programming software Respondus Lockdown Browser SPSS Visual Studio 2019 |
| OCC-OpenLab | OCC Open lab | MyMathlab Programming software Respondus Lockdown Browser SPSS Visual Studio 2019 |
| OCC-TechClass | OCC Tech lab | AutoCAD suite FrameCAD Google Earth Grasshopper Mastercam Sketchup Solidworks VRay |

Mac Installation

1. You can bypass the following instructions for Mac, if not applicable and move on to the next section for configuring the client for accessing removable devices.
2. Open the dmg file and copy the application to the Application folder

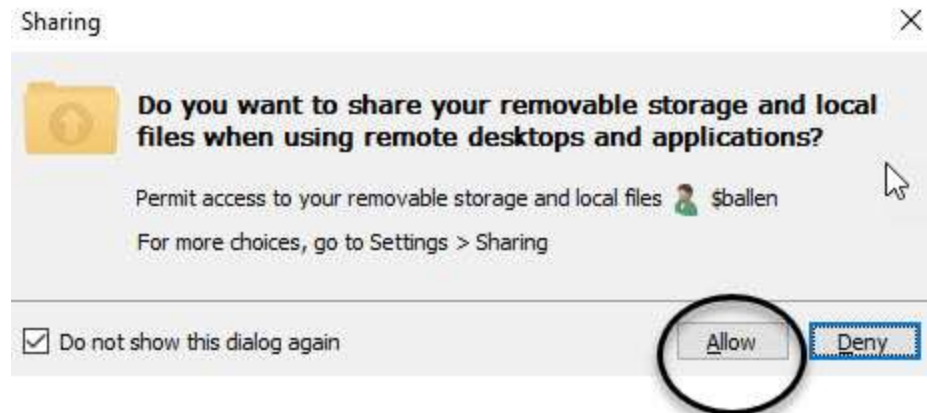


3. Open the application and add the server **mydesktop.cccd.edu**

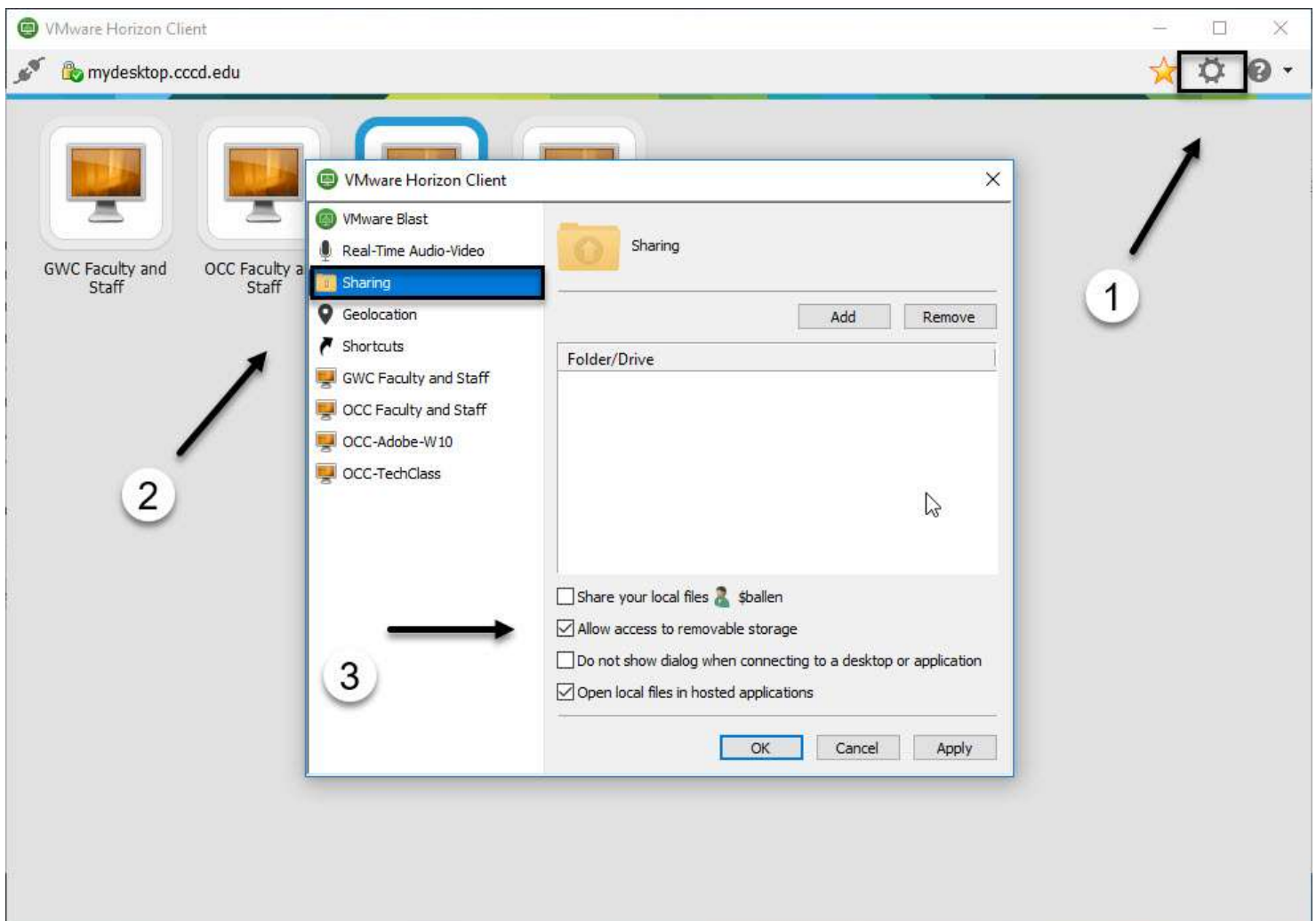


Enabling / Re-Enabling Removable Storage in Horizon Client

If you plan upon using USB drives with your VDI pool, you should be prompted to Allow/Deny “removable media” upon successful login. If this is the case, you want to choose “Allow”.



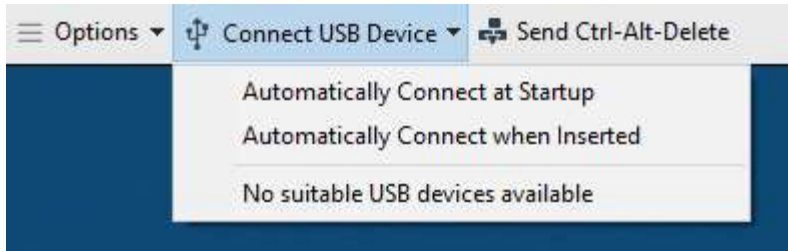
If you chose Deny your USB drive will not be accessible in the VDI desktop and you won't be prompted again because of the preselected “Do not show this dialog again” but you can correct this by following the steps below.



1. Go back to the “VMWare Horizon Client” window.
2. Click button #1 which opens box #2
3. Switch to menu choice “Sharing”
4. Ensure “Allow access to removable store” is checked.

NOTE: This is a “Global” setting meaning it will apply to any VDI pool you have listed within your “VMware Horizon Client” screen

Return to your VDI desktop and make the following change to ensure USB drives are now available.



If you don’t see the above at the top-most part of your display screen, move your mouse all the way to the top-most edge of your screen and this should drop-down.

1. Click “Connect USB Device” and check both “connect” options
2. You can also pin the above menu to the top of your screen if it doesn’t automatically stay put

Your removable device should now be viewable within your VDI desktop. If it doesn’t, try ejecting and re-inserting it.

NOTE: In addition to using “removable devices”, you can use any of the browsers to log into a cloud storage of your choice (e.g. Dropbox, OneDrive, Google Drive, etc.) and store your work there as well.